





## Complex:

Off-the-shelf solutions can be expensive to customise and even then rarely fit the exact demands of your business. You end up paying for a lot of functionality which will never be used.

Building bespoke solutions often proves prohibitively difficult where business and technical personnel have to collaborate from "wish list" to a real application without a clear method for everyone to see what they are getting.

It is usually extremely complicated to adapt a software system when business processes change.

Leading companies today believe that superior process gives them competitive advantage. Software often stops them implementing that advantage.


## Simple:

A web based solution made from simple building blocks that we tailor to your business processes.

Helping business users to understand and contribute to an **edevents™** solution.


A solution that can easily adapt as your processes improve.

edevents™  
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<sup>ed</sup>events™ provides high quality, affordable software solutions tailored for your evolving business. For example; customer relationship management, back office administration, point of sale, people and process management, authorisation systems and business reporting.

## Solutions:

- <sup>ed</sup>events™ solutions are configured to exactly meet your business processes and can be changed as they develop.
  - Small teams build the solutions in partnership with your business personnel with the most transparent and time efficient methods available.
  - The solutions are hosted at secure facilities providing security, maintenance, resilience, disaster recovery and expandability.
  - With a hosted <sup>ed</sup>events™ solution a set of quarterly client specific enhancements are provided within the budget.  
*There are no surprises!*
  - Once the initial solution is delivered, various interfaces can be provided allowing your own technically literate personnel to take on configuration activities. These can range from basic administration to advanced business rules.
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## Case Study:

A leading Automotive Retail group required an HR solution which simplified and automated their existing confusing and lengthy processes.

As their business processes changed, devolving authority from their central office to a network of retail businesses, the company found that their existing HR application was unable to effectively support the authorisation workflows.

Ebbon-Dacs delivered a solution which supports their new business processes but importantly is easily configurable for any future changes. Furthermore inefficient processes within their old system have been replaced with streamlined workflows, which are configurable by the customer.

*'We chose Ebbon-Dacs as they offered a flexible solution which was configured to our precise specification. We anticipate a return on our investment through improved efficiency in a matter of months. And we only pay for the functionality we need.'*

**David Wilson,**  
HR Director, Hartwell plc

## Ebbon-Dacs, a partner of Panasonic Toyota Racing



Sharing Toyota's ethos of lean production and a process centric focus, Ebbon-Dacs have been a partner of Panasonic Toyota Racing since 2003.

QUESTION:  
THE SOLUTIONS ARE "EVENT BASED",  
WHAT DOES THIS MEAN?

Answer

Every activity, whether it is an invoice,  
a customer enquiry, a booking or a  
marketing follow-up is recorded  
as an **event**.

Events are small and easy to relate to.  
Every event is time tracked and  
controlled through the standard  
"events" framework.

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